



## **We are switching to a new clinical reporting system**

At the end of March we will be changing to a new clinical record computer software system called SystemOne.

We will be transferring all our patient records over to this new clinical record system.

Routine tasks may take a little longer as our practice staff learn to use the new system - please bear with us during this time.

## **Why are we switching?**

This change will bring benefits for both patients and the practice. In the near future we will be working more closely with neighbouring practices in the Three Valleys to offer our patients a wider range of services and to support this we all need to use the same clinical records system.

It will also enable us, with your consent, to share your medical records electronically with other health professionals involved in your care. It also means your hospital consultant can, if appropriate, update your medical records.

This record-sharing facility helps clinicians to make decisions based upon a wider knowledge of you and also helps to reduce the number of times that you or your family members are asked the same question. **In short it assists clinicians to provide more 'joined up care'.**

## **Patient confidentiality**

We maintain our duty of confidentiality to you at all times. We will only ever use or pass on information about you if others involved in your care have a genuine need for it.

We will get in touch directly with patients who have signed up for online access to their medical records to explain what steps to take to register with the new system.

## **If you have any questions, please speak to one of the practice team.**

Practices in the Three Valleys (Chew, Somer & Cam);

- Chew Medical Practice
- Elm Hayes (Paulton)
- Harptree & Cameley
- Hillcrest (Peasedown St John)
- Hope House (Radstock)
- St Chads, Chilcompton and Somerton House (Midsomer Norton)
- St Marys (Timsbury)
- Westfield (Radstock)