At the heart of the health in the community PATIENT NEWSLETTER Website: www.chewmedicalpractice.co.uk

ASE/TAKE

### **SPRING 2024**

### **Opening Times**

Monday	08:00-18:00
Tuesday	08:00-18:00
Wednesday	08:00-19:30
Thursday	08:00-18:00
Friday	08:00-18:00
Saturday	09:00-12:00

The main surgery line 01275 332420 is open and answered. Mon-Fri 08:00-18:00

Out of hours ring 111

### Waiting to live Campaign.



Have you seen the "Waiting to Live" Doll in our waiting room? These Dolls are to raise awareness about child organ donation in the UK. There are 233 dolls in waiting rooms and clinics across the country, representing all children waiting for a life-saving transplant. Each doll has a badge with their name and a QR code linking to their story.

### **New Partner for Chew Medical Practice**

I am excited to be stepping up to GP Partner at Chew Medical Practice after almost two years of working here as a Salaried GP. We have a fantastic team at Chew Medical and I feel privileged to be a part of it. I have always enjoyed working as a GP, particularly the continuity of care aspect and the variety of the workload. No two days are ever the same and that keeps me on my toes! I will continue to work part-time to balance my clinical work with the needs of my young family. Thank you to all of my colleagues and to the patients for making me feel so welcome.

Dr Ceri Lumb

### **Travel Advice**

If you are planning on travelling, you may need some vaccinations or medication. Patients travelling abroad should take some time to consider any potential risks in the areas being visited and ensure to allow enough time before travelling. (A minimum of 8 weeks). Some vaccines may need more than one dose.

Chew Medical Practice does not provide a full travel clinic service.

However, we do provide the agreed NHS vaccinations.

For these free vaccines please complete a Travel Risk Assessment form (obtainable through our website or reception) and check your vaccine history using the NHS App or via patient online services, then make an appointment to see a Practice Nurse.

Please read NHS travel advice <a href="http://www.nhs.uk/conditions/travel-vaccinations/">www.nhs.uk/conditions/travel-vaccinations/</a>

Please check the recommended vaccinations for your destination on a vaccination website for example National Travel Health Network Centre <u>https://travelhealthpro.org.uk/</u>

For further advice or non-NHS vaccines you will need to book an appointment with one of the private travel clinics for a consultation to complete a full risk assessment and private vaccines.

#### HELEN CELEBRATES 20 YEARS AT CHEW MEDICAL PRACTICE

Twenty years, a score, two decades, a vicennium; whichever way you say it is a long time. I had not thought about how long I would work at Chew Medical Practice when I started in March 2004, but I am still here. I am not the longest serving current member of staff, but there are not many ahead of me.

I have obviously witnessed many changes not least the big move from Chew Magna to Chew Stoke which was the most fantastic thing the partners at the time could have facilitated. We moved from a small building, by then unfit for purpose into a clean, bright and airy building with a multitude of facilities that the Chew Magna building could not offer.

My role (along with my secretarial team support) is primarily to facilitate outgoing referrals and manage the incoming hospital letters appropriately. Many queries result from this work, so time is spent helping patients with these issues. The NHS systems have changed significantly in the past twenty years with the introduction of electronic referral systems that I have had to learn to navigate my way around, emails have become the chosen method of communication for many patients and most recently the introduction of the NHS App has added another dimension of communication.

I am enjoying the privilege of working with a wonderful team of very skilled and experienced people who work diligently to fulfil the needs of our many patients. There are now around fifty members of staff here all providing an exemplary service.

I am very lucky to have had such an opportunity to do something useful and rewarding and still enjoy it.

**Helen Boyde Medical Secretary** 

# Need help with the NHS App?



Contact the NHS App support team using the QR code below or by visiting: digital.nhs.uk/nhsapphelp



The team will be able to help you with all technical queries.

It's normal to experience some technical difficulties with the NHS App if your GP surgery is changing clinical systems or merging with another practice. If you encounter any technical issues

after these changes are complete, please contact the NHS App Team. You can also find more help and

information, here: www.nhs.uk/nhs-app

# Do more with the NHS App!



- 😗 Use NHS 111 online
- Find NHS services
- View your GP health record
- Book appointments
- ☑ Get reminders and messages

And much more ....

Need help? Get support in the app or visit nhs.uk/helpmeapp



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NHS





### People aged 75 and over are now eligible for their Spring COVID-19 booster vaccine.

This includes residents in care homes for older adults and immunosuppressed 6months and over.

### **New Team Members**

We are pleased to welcome:

**Dr Molly Dineen,** is our new GP Registrar who graduated from the University of Exeter in 2020 and is completing her GP training in the Bristol area. Molly also does research at the University of Bristol. In her spare time Molly enjoys playing netball, tennis and touch rugby!'

### Chew Patient Participation Group (PPG)

Last month we held our first meeting of the newly formed PPG Committee. Our next meeting will take place on Thursday 13th June at 6.30pm in Chew Medical Practice. If you would like to be part of the committee, please email <u>bswicb.chewppg@nhs.net</u> to find out more.

## SMOKING AND BREATHE

#### Would you like to receive this newsletter by email?

If you would like to receive a copy of all our newsletters via email, please go to chewmedicalpractice.co.uk scroll down to the bottom of the home page and click on the 'Sign up for your newsletter' button'. Newsletters are also posted on our website.

